

## FUTURE SERVICES REFORM GROUP

### UPDATE TO STRATEGIC BOARD – 9 MARCH 2017

#### GENERAL

The Future Services Reform (FSR) group work continues to make strong progress across a number of areas and is opening up new areas of activity as the agenda develops.

However, further guidance on activities was sought from the Joint Delivery Team (JDT) on the operation of the group in terms of support for the agenda being progressed (or alternative areas of activity being proposed) and support to secure buy in from CPP partners and consistent attendance at FSR meetings – this was considered at the last LDT on the 15 February.

#### FSR Group (Main Group)

The main group last met on the 21 February and the agenda for this meeting was extensive, with three items of substance being considered:

- **CPP Branding** was covered following discussion and agreement at a previous JDT group meeting. Adam Drummond of SBC Communications lead this item which followed up on the agreement to revisit and refresh the previous 'Our Scottish Borders' branding that partners agreed still had merit but had fallen into abeyance. We considered what we need to do to refresh the brand, how we would share the resources amongst the CPP and how we would govern the use of the branding and materials for CPP purposes. Further action is being taken forward by a short life working group to progress these proposals, which also includes linking to social media channels.
- **Joint Leadership Development Proposals** – In this report a sub-group of the FSR asked for consideration of recommendations on a new co-ordinated approach to leadership development training to strengthen our collective leadership capacity across the Borders. This idea has grown out of this group being challenged to think about how we can better co-ordinate our training efforts, plug gaps in the training offer available to organisations in the Borders and also use eLearning resources more extensively locally to aid workforce development. Helen Clinkscale (NHS Borders), Andries Fourie (Borders College) and Andrew Frost (SBC) presented these proposals. The idea met with broad agreement at the meeting and the sub-group were tasked to highlight these opportunities through the IJB and CCP process, as well as engaging with Scottish Enterprise. Further work is now being taken forward to develop a more detailed business case to support the development of these ideas.
- **Digital Skills** - David McNeil (SCVO) and Stephen Roy (SBC) led on this item to look at the SCVO Digital Charter which has been developed nationally to promote digital skills within organisations and communities across the country. Information

can be found at - <http://digital.scvo.org.uk/participation/projects/> This was the first stage at looking at how we can support CCP partners digital transformation efforts and provide support and awareness across our communities in terms of bridging the digital divide. It was agreed that a piece of work was required to map the current activities in this area, to inform what the CCP could most usefully do promote digital skills across our communities. David agreed to work with Stephen and the FSR group in taking this forward.

## **SUB GROUP ACTIVITY**

### **Property & Assets**

Following the proof of concept of collating property asset data across CCP partners as part of the Hawick pilot, this group has been focussing on progressing the development of Locality Asset Strategy's in order to comply with the requirements of the Community Empowerment Act. A series of consultative events are being delivered to engage with community voices across the localities so that better informed decisions can be made to match community aspiration regarding the use of assets with the pattern and use of property assets owned by CPP partners.

Further events are planned over the next few months to develop these localities strategies by October of this year.

### **Procurement & Community Benefit**

This group last met on the 24 January. This was the final meeting of this group as a formal sub-group of the FSR group. However, members agreed that the work of the group would continue outwith the formal CPP structures and would focus on sharing best practice on procurement and community benefit and organising joint events and activities. The group agreed they could still feed output and issues from their work into the CCP structures though the FSR group.

This sub-group has been successful in co-ordinating a collective procurement calendar, facilitating community benefit agreements and organising 'meet the buyer' events. It is planned that a report of these activities is brought to a future Strategic Board meeting.

## **OTHER ISSUES**

In addition to guidance from JDT members regarding the activities being pursued by the FSR group and consistent membership I am also looking for the thoughts of JDT member on the following items which were initially earmarked for this group to progress, but which have not been actioned to date:

- **Health and Social Care Integration** – it was initially envisaged that, although this complex process has its own governance structures, we could use the FSR as a way of this activity reporting into the CPP structures. The thinking behind this was that this is a major area of work and the most significant example of seeking to put the ‘Christie Commission’ principles into practice, and it would therefore be assisted by being linked to the CCP process. This is an issue that needs to be resolved?
- **Shared Services** – Again, in the spirit of pursuing the ‘Christie’ objectives, this item was flagged up as a possible area of interest. However, to date, there has been little appetite to consider this issue in these collective groups. Should work on potential areas for shared services across the CPP be progressed? If so, what areas should be considered to commence these discussions?

**Nile Istephan - Chair – Future Services Reform Group**

**3 March 2017**